

Just 'B' Children & Young People Support Worker

Up to £17,551.00 per annum

Role 1 – Leeds based (22.5 hrs over 3 days)

Role 2 – Craven District (7.5 hrs over 1 day)

Part time roles

Permanent contract type

North Yorkshire & Leeds based role

An exciting opportunity to work as part of the Just 'B' Children and Young People (CYP) Team providing a variety of bereavement, psychological and emotional support to children and young people in a school setting through face to face, telephone/digital or group work throughout Leeds and North Yorkshire.

We are looking for a confident, experienced worker with children and young people aged 4-18 years of age. Having a creative and flexible approach with a proven track record in providing psychological and emotional support, working within safeguarding procedures and alongside other agencies, is key.

The successful candidate will have experience of working in a school setting, having gained a professional qualification in counselling. You will have excellent communication, interpersonal and organizational skills, with an understanding of volunteering and the ability to provide supervision to volunteers.

Collaborative working skills are essential to this role, as are being adaptable to change, and an ability to manage stress and distress in self and others. A willingness to travel throughout the district with access to your own vehicle is essential.

Have you been recommended to this role by a current employee as part of our recommend a friend scheme? Don't forget to let us know after clicking apply.

Benefits include: -

- Up to 21 days holiday per year (incl. Bank Holidays, pro-rata)
- Comprehensive Induction Programme
- Refer a friend bonus scheme
- Pension Scheme with an employer contribution of 8%
- Employee Assistance Programme
- Access to staff support
- Free group life assurance
- Free DBS check
- Free car parking at Hospice office sites

You will be joining an organisation that is driven, caring, and responsive and you will be playing an important role in enabling us to provide our highly valued services to the people of Harrogate, Hambleton, and Richmondshire Districts.

At North Yorkshire Hospice Care we believe that children, young people and adults should never experience abuse of any kind. Every member of our organisation has a responsibility to

promote the welfare of all who encounter our services. We aim to keep people safe and to operate our services in a way that protects them; to make reporting concerns as easy as possible and respond quickly; to listen to all worries and work in partnership with individuals and agencies. All our staff and volunteers receive annual training on both adults and children/young people's safeguarding.

We positively encourage applications from all areas of the community, regardless of gender, race, faith, disability, age, or sexual orientation and we encourage applications from users of mental health services. This is part of our commitment to equality and reflecting the diversity of our population. All appointments are subject to satisfactory pre-employment checks being obtained including successful applicants being required to undertake a DBS Check suitable for the role that you will be performing. Disclosure expenses will be met by the employer.

North Yorkshire Hospice Care is a registered charity in England and Wales (518905) with a family of services operating as Herriot Hospice Homecare, Just 'B', Saint Michael's Hospice, and Talking Spaces. North Yorkshire Hospice Care is a company limited by guarantee, registered in England and Wales (2121179).

For more information on the role, please contact us on HR@saintmichaelshospice.org or on 01423 200145 and we can arrange for you to have an informal discussion, or please click Apply and you will be forwarded to our website, where a full Job Description is available (via the 'Document Available' button at the bottom of the advert). Please be aware we reserve the right to close a vacancy early if a suitable candidate is identified.

Job Description - Just B Children and Young People Support Worker

Job Summary

To work with the Operational Lead of the Just B service in the direct provision of support to children, young people and adults.

Key Tasks

1. To work as a key member of the Just B Support Team as the service is developed to ensure high quality service delivery in an ethical and effective manner in line with the agreed sub-strategy.
2. To offer support to individuals, children, and young people. and families, either face to face or via the telephone support service in a school setting, particularly primary schools.
3. To take part in the group supervision sessions and undertake individual supervision with an allocated practitioner.
4. To take part in group work programmes to offer a varied and effective service for children and young people and adults
5. To work collaboratively with other members of the Just B Service, School teams external professionals and organisations to enable the best possible continuity and support for children and young people and adults
6. To attend team meetings and any other meetings required by the Operational Lead.
7. To work with and build partnerships with external organisations and offer consultation to external professionals and organisations as required.
8. To participate in any training events, workshops, or presentations to members of the Hospice team, external professionals, and organisations
11. Working with the Operational Lead to develop the resources offered to children and young people and professionals to provide information on the service.
12. To maintain records to meet required guidelines, professional standards and standards set by appropriate statutory bodies.
13. To organise and provide support to any volunteers involved with the JustB Service referring issues to the Operational Lead as necessary

To carry out the role in accordance with the law, the Hospice philosophy, and the Hospice policies on equality of opportunity and collective responsibility and other relevant professional guidelines.

The above tasks are indicative of the role to be carried out. They may change from time to time in consultation with the post holder and in line with service need.

Terms and Conditions

Line managed by	Just B Schools Team Manager
Line management responsibility	None
Hours	Up to 22.5 hours
Location	School premises in Leeds and North Yorks.

Person Specification

Essential Education and Qualifications

- Must be qualified with up-to-date professional registration/membership and knowledge
- Must be qualified Counsellor

Essential Experience

- Experience of working with children and young people and families in a primary age setting
- Experience of providing psychological and emotional support to Children and young people.
- Experience of working with safeguarding procedures
- Demonstrable experience of maintaining confidentiality
- Experience of facilitating groups

Essential Knowledge Skill

- Ability to work effectively with other professionals
- Understanding of the challenges of working in a school setting
- Knowledge and understanding of safeguarding
- Effective team worker
- Understanding of volunteering
- Excellent communication skills
- Outstanding interpersonal skills
- Understanding and ability to provide supervision
- Strong Organisational skills
- Able to record notes appropriately
- Good IT skills

Essential Attributes

- Tact and diplomacy in dealing with a variety of situations
- Able to work effectively with volunteers
- Adaptable to change
- Able to manage stress and distress in self and others
- Flexible in attitude to work, and undertaking of role
- Good collaborative working skills
- Ability to travel around the district as necessary
- Understanding of and commitment to equality of opportunity and diversity procedures

Our Values at Work

North Yorkshire Hospice Care is clear about who we are, what we do and why we do it. It is our vision; mission and values that underpin this understanding and all three of these areas continue to evolve as we develop in response to the changing world around us.

we have re-examined our values with our stakeholders seeking to define a sense of who we are today. The result? A set of 10 values/behaviours that crystallize this thinking and act as a yardstick for our thinking and actions.

This shared set of values helps guide our decisions, actions and behaviours and is at the core of our collective aspiration to live in a community where everyone gets the care they need to live their last years, months and days with respect and dignity.

NB: This list is not exclusive or exhaustive but captures those values/behaviours currently at the top of our agenda.

- We put the people who use our services at the heart of everything we do
- We are caring and compassionate
- We are personal and supportive in our approach
- We engage positively
- We are responsive
- We are driven to do better
- We are fair
- We are professional
- We work collaboratively
- We are accountable