

Admissions Executive

Full Time, Full Year (with occasional evenings and Saturdays)

Admissions Department

Whitgift is one of Britain's leading independent boarding and day schools for boys aged between 10 and 18 years, with approximately 1550 pupils and over one hundred boarding or flexi-boarding pupils. It was founded in 1596 by Elizabeth I's last Archbishop of Canterbury, John Whitgift, and is the oldest school in Croydon. Whitgift enjoys facilities of outstanding quality, amongst the best available nationally, in a beautiful parkland estate in South Croydon with excellent links to London, Surrey and the south coast.

The Admissions Team is often the first point of contact for families, to that end we are seeking an Admissions Executive in supporting the journey of our prospective families from first enquiry to offer acceptance and enrolment.

The Admissions Executive will join our fast-paced and dynamic department, assisting with all matters relating to the admissions process for UK and International boarders and day pupils. You'll collate and manage data concerning entrance exam concessions, Student Visa requirements and scholarship assessments, liaise internally with Heads of Department, write offer letters and assist the entrance interview process.

This is an exciting opportunity for an enthusiastic person with excellent interpersonal and administrative skills to join our team. The successful applicant will play a major role in the day-to-day life of the Admissions Department and will help deliver outstanding customer service to prospective families.

You will need to be highly motivated, demonstrate a significant degree of initiative and be able to work efficiently and calmly, even at times of pressure. The post requires a person to pay attention to detail, to be flexible in their approach and to have First-class working knowledge of Office 365, together with an excellent command of the English language, and a pro-active team player is a pre-requisite.

OUTLINE OF POST:

To assist with the smooth and efficient running of the Admissions Office in all aspects of admissions. Other related or general office duties may also be allocated by the Admissions Manager, to whom this post reports and by the Director of Admissions.

MAIN DUTIES AND RESPONSIBILITIES:

- Assist in preparing and delivering information for Open Events, ensuring a welcoming service to prospective families.
- Support the ongoing development of our admissions processes.
- Engage in activities related to year group entry points, including entrance exams, interviews, and post-acceptance procedures.
- Manage data entry and report generation within the School Information System (iSAMS).
- Assist with the administration of Student Visa sponsorship and communicate with feeder schools and international families.
- Handle incoming inquiries confidently via email and telephone.
- Update and maintain accuracy in literature and website content.

PERSON SPECIFICATION:

Essential

- A minimum of GCSE Maths/English or equivalent, and A Level or equivalent education.
- At least three years of office environment experience, with a high degree of accuracy and attention to detail.
- Ability to prioritise workloads and manage deadlines
- Able to work efficiently and calmly, even at times of pressure
- Exceptional organisational, verbal, and written communication skills.
- Proficiency in MS Office and School Information Systems
- Highly motivated with the ability to show a significant degree of initiative
- Flexible and co-operative attitude
- A positive, motivated individual with the ability to work both independently and as part of a team.
- Welcoming, efficient and have a diplomatic approach when dealing with difficult/sensitive situations
- A positive person of cheerful and co-operative disposition
- A smart appearance, commensurate with the high standards of the School
- Good timekeeping and punctuality
- Flexibility to accommodate occasional evening and weekend events
- Strong interpersonal skills with the ability to liaise with people at all levels and of all ages and backgrounds, combined with a strong understanding of social etiquette and cultural sensitivity
- Self-starter, highly motivated and resourceful
- Flexible and able to plan a variable workload
- Ability to always maintain confidentiality.

Desirable

- Experience of working within a customer service department
- Knowledge and experience of CAS and VISA procedures for international student admissions.
- Good problem-solving skills
- Knowledge of data protection regulations
- Enthusiasm and aptitude for working in a small and busy team
- Flexibility and willingness to work occasional evenings.

PERSONAL RESPONSIBILITIES

- Enjoys working collaboratively as part of a team with a positive willingness to adapt.
- Excellent attention to detail
- Flexible working hours when required including evenings/weekends and hours outside of Term Time.

PERFORMANCE STANDARDS

- To ensure that all services within the areas of responsibility are provided in accordance with the School's commitment to high quality service provision.
- This job description will be reviewed annually and may be subject to amendment or modification at any time after consultation with the post holder. It is not a comprehensive statement of procedures and tasks but sets out the main expectations of the School in relation to the post holder's professional responsibilities and duties.

FURTHER INFORMATION

All our staff benefit from a competitive remuneration package, including:

- 25 days' holiday to be taken during school closure periods (for full-year posts)
- Membership of a generous money purchase pension scheme for all support staff which includes 3 x salary life assurance cover
- Free access to an Employee discount Club, which offers discounted rates on a range of products and services, including insurance, holidays and travel, fashion and retail
- Discounted school fees for permanent staff working at, or for, the Foundation Schools
- Free access to our onsite gym
- Membership of the Bupa Cash Plan, which gives financial support towards annual optical and dental costs, various therapies and consultations, as well as an EAP service which offers a counselling service and other advice on a wide range of topics
- A range of family-friendly benefits including enhanced maternity pay and childcare vouchers
- Season ticket loan
- Onsite parking (if available)
- Lunch is available onsite during term time.

CONDITIONS OF SERVICE

This position is offered as a permanent full-time, full-year contract from March 2024.

The Admission Executive will work office-based 5 days per week, Mondays to Fridays. The hours are 8.00 am to 5.00 pm (40 hours per week) with a one-hour unpaid lunch break.

There will be an occasional requirement for flexibility with start and finish times to meet the needs of the department or for school events throughout the year (a few evenings and occasional Saturdays for school Open Days). Any changes will be agreed with your line manager and mutually agreed in advance and time in lieu given.

The salary range for this post will be Point 26-28 on the Whitgift Foundation Support Staff Salary Scale, dependant on qualifications and relevant experience. The salary range is £36,808 - £39,090 per annum (dependent on qualifications and experience and inclusive of 5 weeks annual holiday entitlement).

We welcome applications from all parts of our community as we aspire to attract staff that match the social and cultural diversity of our student intake.

For any general queries, please telephone 020 8688 9222 or e-mail the Human Resources Department at SchoolHR@whitgift.co.uk. For specific questions about the role, please email: admissions@whitgift.co.uk

As a result of the Asylum and Immigration Act 1996, employers now have to verify that new recruits who are not British Nationals are eligible to work in this country. Therefore, any applicant who is offered an interview will be asked to provide official documentation to verify their ID, address and right to work in the UK. It is also normal practice for the School to ask for original qualifications and professional membership documents as detailed on their application.

Whitgift School (part of the John Whitgift Foundation) is committed to safeguarding and promoting the welfare of young people. Applicants must be willing to undergo child protection screening including checks with past employers, the Disclosure & Barring Service and social media checks (including personal, professional and other online activities).

March 2024