

WELCOME

Thank you for your interest in joining Golding Homes in the newly created role of Risk and Business Assurance Lead.

Golding is passionate about providing great customer service, safe and well-maintained homes for our existing 21,500 customers as well as new homes and communities to help tackle the housing crisis. We're a people business so offering a great place to work is a fundamental principle and we're developing our culture to continue our journey from being a good organisation, to a great one. We're working hard in these challenging economic times, to maintain our financial resilience, manage our risk profile, and continue to modernise our business models and our customer engagement, harnessing the power of data and digital technology.

Golding's main area of operation is Maidstone – we've grown since a stock transfer in 2004 and are proud to be celebrating our 20th birthday in 2024. We have homes across Kent, but Maidstone remains at our heart and will continue to do so. We have strong well-established partnerships which benefit our customers and communities. We value our position as a visible, local and listening landlord, providing support to our customers who need it most, beyond the basic bricks and mortar.


As we move into the next stage of our organisation's development we look to build on our strengths, and address the areas for improvement with creativity, pace and drive.

You'll be tasked with taking on our existing risk management framework and bringing your expertise to continually develop and improve it. For us risk management needs to be embedded in all we do, balancing service delivery and the achievement of our corporate goals with keeping our customers and colleagues safe and protecting the social housing asset base and core business activities. Risk management activities should be relevant, efficient and effective, and deliver value across the business. You will know how to make that work.

Your technical risk management knowledge and experience will be complemented by your ability to build strong and trusting relationships with colleagues, partners, and our leadership team. This role will put you at the centre of our business, with strong links to our Senior Leadership Group, Audit & Assurance Committee, and the Board.

If you share our values and want to make a real contribution to our development of customer centric services that make a real difference, if you are positive and solutions focused, and if you believe in collaboration and the power of one diverse team, then you'll be right for Golding and Golding will be right for you.

I look forward to reading your application.



David Hart

Executive Finance Director

PROCESS, TIMESCALES AND HOW TO APPLY

Application Process

Thank you for your interest in this exciting new opportunity with Golding Homes. Here is some information that you'll find helpful in completing your application.

The online application is via the Networx site. You'll be required to fill in the key section of the online application form and to upload your detailed CV and a supporting statement.

The closing date for applications is **17 September 2024**. Your application will be acknowledged and treated in the strictest confidence. We will not be able to accept late applications.

If successful to the next stage, you'll be invited to a formal interview and assessment session. If you're invited to attend a formal interview, we'll contact you by email confirming the arrangements. All interviews will be held in person at our head office.

If you're unsuccessful at the shortlist stage, we'll also contact you by email to let you know.

Recruitment Timetable

Closing Date – **17 September 2024**

Shortlisting – **18 September 2024**

First interviews & assessments – **w/c 23 September 2024**

Final interviews – **30 September 2024**