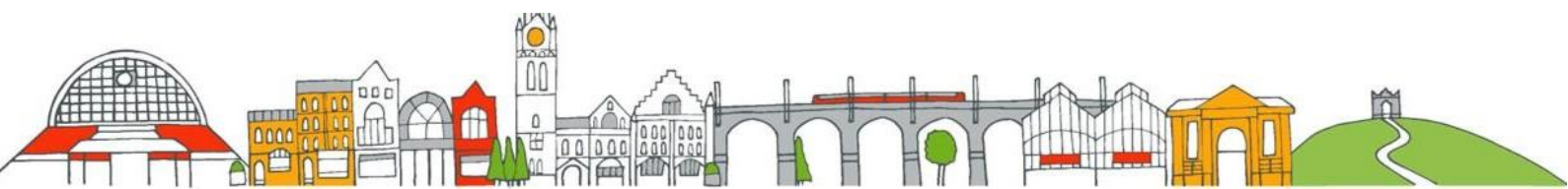


Applicant Information

Thank you for considering MSV for your next career move – we are excited to hear from you! Here you will find all the information you need about the opportunity and about MSV but if there is a question we don't answer – just give us an email initially on PeopleandTalent@msvhousing.co.uk

**The People & Talent
Team**





Who Are MSV Housing?

We are Mosscare St Vincent's Housing Group - or MSV for short, a social landlord working across the Northwest of England. We own and manage almost 9,000 homes in Greater Manchester, Lancashire and West Yorkshire.

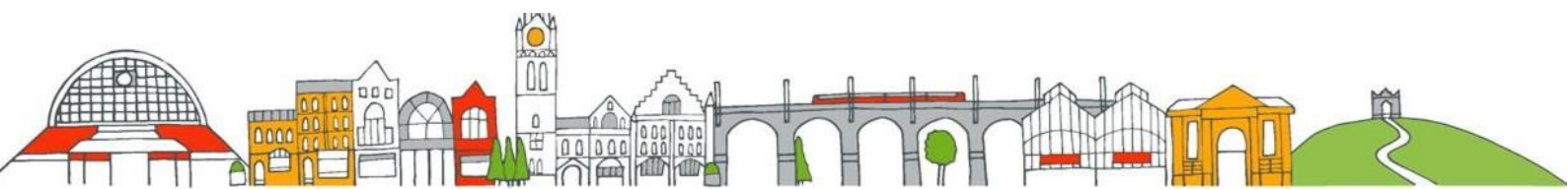
Our ethos and values place us right at the heart of communities, working with customers to deliver excellent landlord services and provide customers with a warm, safe home.

Keeping people safe is the most important thing we do!

We also focus on ensuring the customer's voice is at the heart of a strong viable business. Engaging with customers and co-creating services means we can deliver a range of homes and services designed to meet the needs of a wide range of customers.

Our corporate strategy 'The MSV Way' commits to investing in People, Place and Performance with a focus on our Customer Promise "Healthy Homes and Fair and Friendly Services". The consumer standards for social housing provide the framework for MSV to ensure we deliver high quality services with clear pathways for customers to be involved and provide feedback on those services.

As well as a large range of family and single persons' homes, we specialise in providing a safe and secure home for many marginalised people; for example, our Foyers for young people in Manchester and Blackburn and our schemes for care leavers, our Later Living schemes for the Over 55's and HAPPi schemes designed specifically for older people, supported housing for those with specific circumstances, and specialist housing for homeless and rough sleepers. This is in addition to the modern sought-after properties we build for people across the North-west.



Where Are You Based?

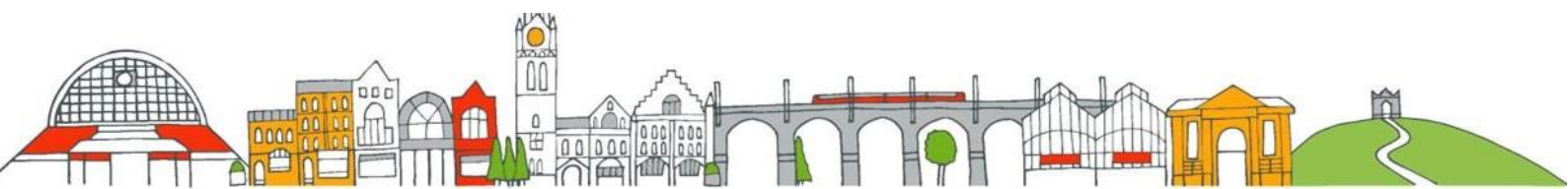
We work right across the Northwest. Some of our colleagues work on what we call the 'front line' – delivering services direct to customers in neighbourhoods and communities. Some provide support behind the scenes. Please see our role profile and types of workers document for more information regarding the role you are applying for.

How Many People Work for You?

At the moment we have over 350 passionate, caring and experienced colleagues working in so many different roles. Whatever your career aspirations and plans we probably have that role – from accountants, HR professionals and marketers to electricians, plumbers and specialist housing and technical roles. It really is a great sector and place to work and one where you can grow and develop your skills.

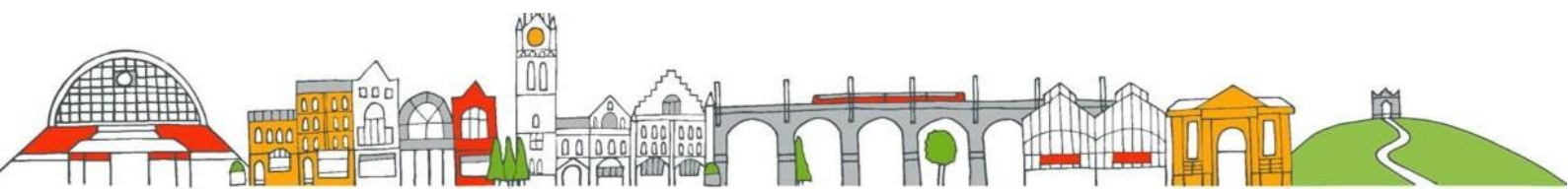
What Opportunities Are There for Me At MSV?

We aspire to be the best employer that does the right thing by its colleagues and provides an environment where everyone can flourish. You are our greatest asset, and we provide support, training, and development opportunities to help you achieve your own goals and aspirations and those of the business. We provide a great working environment with modern ways of working and a competitive reward package.



Our Values

All are colleagues are passionate about delivering a customer experience with the WOW factor! Please view our WOW standards flyer for more information.





What Are the Perks?

We will give you full training, support professional development and pay a decent wage. It's a 35-hour week ¹, Monday to Friday, with some flexibility on how and where you work meaning if you have to drop the kids at school, or look after a family member, we can work with you on that. You have access to our pension scheme where you can get up to 10% employer contribution from day 1, have 33 days holiday plus bank holidays, sick pay on full pay after you complete the probationary period, life assurance, health cash plan level one employer funded, employee assistance programme and support. For more information, please see our benefits flyer.

Please visit our website <https://www.msvhousing.co.uk/> for more information about MSV and joining our team.

If you have a question, we haven't answered then just get in touch – we would love to hear from you.

How To Apply

It's really simple!

- Create an account in our Recruitment System Network
- Answer a few questions
- Upload your CV



Experiencing Issues

Should you experience any technical issues whilst completing your application please visit <https://portal.networxrecruitment.com/help> where you will find useful information and be able to contact a member of the Networx support team, alternatively you can email peopleandtalent@msvhousing.co.uk.

We will be regularly checking applications and we will contact you very quickly if you stand out from the crowd – we want the best people as quickly as we can.

We are excited to hear from you!

¹ It's a 40-hour week for our Property Services Team

