



Creating great homes together

# Role Profile

**Position**

**Apprentice Plumber**

**Reporting to**

**Heating Supervisor**

## What you can expect

We're a magnificent place to work, where talented and ambitious people enjoy rewarding, purposeful and fulfilling careers in an inspirational environment.

- At Magna, we are committed to your growth and professional journey. We offer ample opportunities for further training and development, empowering you to excel in your career. Our comprehensive benefits package underpins our commitment to your well-being and includes a generous Pension Scheme, Health Care Cash Plan, Wellbeing Portal and Employee Assistance Program. These resources are designed to support both your mental and physical health, ensuring your success in both personal and professional aspects of life.
- We actively support our local communities and encourage employee involvement by offering one paid day per year for volunteer activities alongside access to Credit Union facilities and Colleague Voice. You will also benefit from Company Sick Pay and a competitive annual leave entitlement, which increases progressively with the duration of your service over the first five years.
- An apprenticeship training program that includes day release at college, mentorship opportunities, collaborative environments, and support systems to help individuals acquire theoretical knowledge and practical skills while working towards gaining an accredited qualification in an environment that supports learning and career development

## What you are known for

- Demonstrating commitment to ongoing learning and skill development, exhibiting enthusiasm for the role and industry, while consistently upholding Magna's standards.

## What you take care of

- As an Apprentice Plumber at Magna, you will work under the supervision of experienced supervisors and gain hands-on experience in installing, maintaining, and repairing Plumbing and Heating Systems in the following areas:
- **Installation:** Learn to install and service heating Systems.
- **Repairs:** Carry out day-to-day repairs, including fault finding and troubleshooting.
- **Inspection and Testing:** Inspect and test installations, ensuring they meet safety and compliance standards, and complete relevant certification.
- **College Training:** Attend a day release programme at a local college to enhance your theoretical knowledge and practical skills.
- **Safety Training:** Train in a safe environment adhering to all safety protocols and guidelines.
- **Relationship Building:** Develop great working relationships within a strong support network, giving you the opportunity to build your confidence and skills.

## What you need to be successful

- Meticulousness with a keen eye for detail.
- Proficiency in both written and oral communication.
- A keen interest in learning and improving skills in Electrical studies, combined with basic IT knowledge.
- Demonstrative communication skills, adherence to directions and a willingness to learn.
- Self-motivated with exemplary timekeeping and attendance records.
- Customer focused with a desire to exceed customer expectations and deliver high levels of customer service at all times, whilst adhering to regulations and Magna Values.

## Qualifications required

Applicants with transferrable skills are encouraged to apply.

- GCSE or equivalent in English and Maths, at C/4 grade or above.

Approved: V1/0425045