



JAG chair

Reports to – Clinical Director for Patient Safety and Clinical Standards at the Royal College of Physicians (RCP)

Tenure – Fixed term agreement for 2 years in the first instance (with possible extension for 1 year)

Start date – 31 December 2025

Hours – Average commitment is ½ day per week

Location – Applicants will need to be based within the UK and will be expected to work flexibly to meet the requirements of the role. Much of the post holder's work may be delivered from their own location remotely with occasional meetings in London and Liverpool.

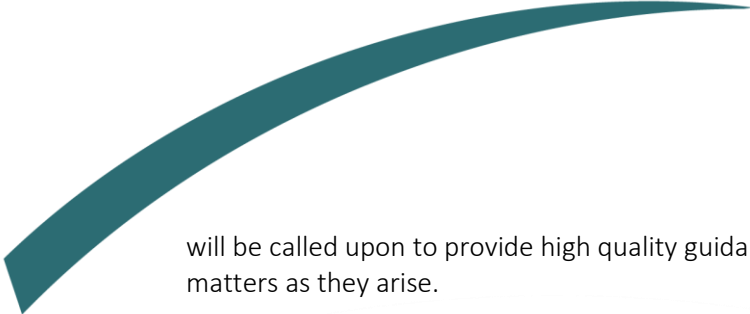
The purpose of your role

The chair provides the leadership and direction for the JAG programme. The chair will be expected to maintain and enhance the national and international reputation of JAG and to work with the JAG operational team to ensure its proper governance. The chair will ensure that patients and all relevant stakeholder bodies and professions are represented on the relevant JAG governance groups and are able to contribute to the development of JAG.

Working with the clinical leadership of JAG and the JAG operational team, the chair will be responsible for overseeing the delivery of the aims of JAG and ensuring that these are compatible with the requirements of patients, constituent bodies, endoscopy services, regulators, commissioners and provider boards/executives. To achieve this, the chair will need to build good working relationships with stakeholders across all devolved nations and the Republic of Ireland including independent sector representatives and other bodies including NHS England leaders of the medical and nursing colleges and societies, regulatory bodies and international groups and organisations.

The JAG chair will provide leadership and guidance to the JAG clinical leads, namely the chairs of the JAG accreditation group, the JAG training group which oversees training for endoscopists and the endoscopy workforce, bowel cancer screening programme and the national endoscopy database (NED).

The day-to-day management of the JAG programme is the responsibility of the JAG operational team within the accreditation unit at the Royal College of Physicians. The chair



will be called upon to provide high quality guidance and advice to the JAG office team on matters as they arise.

About JAG

JAG is hosted by the RCP and managed by the Accreditation Unit within the Care Quality Improvement Directorate. The Accreditation Unit is responsible for the management and delivery of 6 clinical accreditation programmes and a range of data and training workstreams. It promotes quality improvement through highlighting areas of best practice with a focus on patient safety and quality improvement.

JAG was established in 1994 in response to the expanding multidisciplinary nature of endoscopy aiming to sustainably improve the quality and safety of endoscopy units in the UK. JAG now works across three main areas: endoscopy training, accreditation of endoscopy services and accreditation of screening endoscopists. JAG also spearheads improvement initiatives to drive up standards of care for patients through its national endoscopy database (NED), research and focus on training.

You can find more about the history of JAG on our website: <https://www.thejag.org.uk/our-history>.

You will work closely with:


- JAG programme managers (accreditation and data and training) and head of operations of the accreditation unit
- The JAG operational team based at the RCP
- JAG clinical leads for accreditation, training, bowel cancer screener accreditation, research and NED
- Assessors including lay people
- Endoscopy services nationwide and internationally that are engaged with the programme
- JAG committees and stakeholder groups, consisting of representatives across organisations with an interest in endoscopy and across devolved nations and Republic of Ireland (including independent sector representatives)
- Professional bodies, clinical societies, the NHS, commissioning organisations, regulatory bodies and patient groups across whole of the UK and Republic of Ireland
- Director-level representatives across Royal College of Physicians, as host body for JAG.

How we'll measure your success

Success in the role will be established through the quality of relationships that the post-holder nurtures with key stakeholders and within the organisation.

We will measure this based on:

- Your support for and collaboration with the JAG programme managers (within the accreditation unit) and clinical leads to deliver priorities

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- Achievement of objectives (agreed with clinical director for patient safety and clinical standards and the head of operations within the accreditation unit as part of an appraisal process)
 - Your ability to work in a team alongside other JAG clinical leads and the wider JAG team, ensuring an equal voice for all stakeholders representing the diverse nature of endoscopy
 - Your ability to work autonomously, use initiative and problem solve through working closely with the JAG programme team and clinical leadership
 - Your contribution to and support for the RCP values, learning, taking care and collaboration

What you're responsible for

Strategy and development

- Provide overarching leadership of JAG and direction to its workstreams, considering the policy and political developments and proactively horizon scanning for opportunities and threats to our work
- Drive the strategic direction of the programme working closely with the JAG operational team and the clinical leads.
- Chair the JAG stakeholder group and strategy group and hold colleagues accountable for the delivery of arising actions and outcomes and
- Attend the JAG oversight group (2 x per year) and the Accreditation Unit Management Board (2 x per year)

Programme development

- Have an awareness of the resource allocation that supports delivery of the JAG programme and apply this to inform decisions about programme development.
- Support plans for the development of the JAG programme, ensuring appropriate resource allocation and sustainability of projects
- Represent JAG nationally and internationally, where required
- In collaboration with the JAG clinical leadership and the JAG programme team, identify areas of potential development and improvement to the JAG programme
- Work with the clinical leads to review data requests as and when required

Leadership and management

- Attend regular meetings with the head of operations and JAG programme managers and be responsive to communication from the JAG team and clinical leads
- Provide advice and guidance to the JAG team, registered endoscopy services, and other stakeholders based on detailed knowledge and understanding of JAG workstreams including accreditation, NED and endoscopy training
- Manage difficult conversations with suppliers and stakeholders where required and deal with escalated issues
- Liaise with the clinical leads across JAG to ensure alignment of all programme areas
- Line manage the clinical leads in JAG, providing objectives, appraisal and feedback to enhance performance and outputs of their projects



Stakeholder engagement

- Work with stakeholders to maximise engagement and influence of the JAG programme
- Develop and maintain good working relationships with key stakeholders, including endoscopy services, professional bodies, devolved nations and others
- Encourage engagement from all UK services and liaise with service leads as needed
- Provide regular update reports to the JAG oversight group, JAG stakeholder group and AU Management Board

General

- Any other duties as may be reasonably expected, and which are commensurate with the responsibilities of the post.
- Adhere and comply with the provisions of the RCP's health and safety policy.
- Adhere and comply with all RCP data protection and security policies and procedures
- Undertake all duties and responsibilities in compliance with the rules and regulations encompassing equal opportunities.
- Adhere to all RCP values when working with the Accreditation Unit and operational team

Your experience includes:

Essential

Qualifications

- Consultant level endoscopist
- Unblemished record with the General Medical Council or equivalent professional body
- Evidence of continued professional development relevant to this post
- Membership of a relevant professional body

Experience and skills

- Experienced in leading endoscopy services and delivering service improvement
- Experienced in delivering national projects
- Understanding of quality assurance methodology
- Highly competent in using and interpreting data
- Knowledge of endoscopy training processes
- Working with others to build and maintain relationships; successful initiation and facilitation of multi-professional strategic partnership working and alliances
- Understanding of change management processes to improve clinical care
- Experienced in constructively challenging poor or inadequate care leading to improvement
- Ability to work effectively and collaboratively as part of a team, encouraging contributions from others, and reviewing and supporting the performance of the team to promote development and ensure outcomes are met
- High standard of oral and written communication skills.
- Able to present at seminars and workshops in an interactive manner.



Desirable

- Management or leadership qualification
- Experience of drafting papers for submission to peer reviewed academic journals

Personal attributes

- Effective leadership qualities for example self-awareness, integrity and self-management
- Ability to build and influence effective relationships with a range of internal and external stakeholders
- Demonstrates awareness of political, social, technical, economic, organisational and professional environment whilst also anticipating and preparing for the future by scanning for ideas, best practice and emerging trends
- Ability to collect data and information, analyse against evidence-based criteria to challenge existing practices and processes
- Creates a climate of continuous improvement by acting as a role model for innovation, encouraging dialogue and debate with a wide range of stakeholders to develop ideas to transform services and care
- Willingness to travel (nationally and internationally) with possible periodic overnight stays

Financial aspects

Candidates for this role should be aware that it is the duty of a candidate to obtain advance agreement from his/her employing authority that they will be given adequate time to perform the duties of this role. The RCP will not fund Clinical Excellence Awards at local or national level. Remuneration for this post is in line with the RCP's clinical release supplement policy. The RCP will not make any additional reimbursements as part of the agreement related to this role. Appointees can also claim reimbursement of all eligible expenses incurred in carrying out their roles, in line with RCP Accreditation Unit's policy.

Our values

We are committed to taking care, learning, and being collaborative. These values drive the way we behave, how we interact with each other, and how we work together to achieve our vision and improve patient care.

We value taking care

This means we behave respectfully towards people, whatever their role, position, gender or background. It means we act as representatives of the RCP and take decisions in the interests of the organisation as a whole.

We value learning

This means we continuously improve through active learning and honest reflection, so that we grow personally and as an organisation, while striving for excellence. We support learning and development opportunities.



We value being collaborative

This means we work together towards the RCP's vision in a collaborative and professional way, understanding that individuals bring different strengths and approaches to our work. We value diversity and each other's contributions.

As an employee/volunteer/temporary contractor you are expected to comply with all RCP data protection and security policies and procedures.

The Royal College of Physicians (RCP) believes that equality of opportunity is fundamental in whatever way individuals become involved with the RCP, whether as physicians, physicians-in-training, volunteers or staff. It welcomes and actively seeks to recruit people to its activities regardless of race, religion, ethnic origin, disability, age, gender and sexual orientation. The RCP aims to reflect the diversity of its members in all its committees, senior roles and staff.