

Job Title: Business Intelligence Analyst

Role Purpose:

You will bring your specialist skills, knowledge and experience to provide data analysis and reporting on the Group's business applications. Help the organization better understand and use their data to constantly improve the services they provide.



About the role

One of our core priorities across all parts of the business is delivering an excellent experience every time to every customer, internal and external. Our values are: deliver on promises; give respect; be accountable; show kindness. You will make them a central part of your work at Catalyst.

In particular:

- Developing BI Solutions using the Microsoft BI Stack - primarily Power BI - considering both back-end organisation of data and front-end experience for end-users
- Gathering of report requirements from internal users and monitoring user access and security, ensuring new and current solutions are fit for purpose
- Keeping technical documentation up to date
- Working with colleagues to provide a support and delivery service to end users and managers to resolve issues arising from use of the BI and Reporting systems
- Managing BI development changes through source code control, in line with Change Control Policy
- Working closely with other colleagues within IT to understand the data in the contexts of the business process and the applications

You will have the following technical skills and experience:

- Excellent knowledge of Power BI capabilities
- Experience in developing creative and insightful Power BI visualisations
- Very good understanding of SQL and general database systems
- Good knowledge and awareness of data protection and information security issues and requirements
- Knowledge of Data Warehousing concepts
- ~~Ideally k~~ Knowledge of applications and data within the Housing sector
- Some experience of SQL Server Reporting Services (SSRS)

About you:

- You'll deliver values-driven service to your internal and external customers, by seeking to understand fully your customers' needs, identifying and working to remove pain points, and always doing what you say you will
- You'll enjoy working as part of a team to learn from and support each other and collaborating to determine consistent and optimal ways of working together
- Excellent interpersonal skills
- Keen attention to detail
- Logical, systematic and methodical approach to problem solving
- Ability to communicate at all levels within the organization
- Able to prioritise and execute tasks in a high-pressure environment
- Commitment to ongoing professional development and demonstrable experience of developing new skills and capabilities

Colleagues are responsible for their own health and safety, ensuring a safe working environment for everyone.